

North American Decal

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## **Quality System Manual**

QSD/06

Rev #00

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## **11.6 - QUALITY POLICY**

We at North American Decal are committed to become market leader in manufacturing of screen printing and digital graphics. We believe in the philosophy of continual improvement in all aspects of our business. Customer satisfaction is our ultimate objective and we strive to meet and wherever possible exceed expectations of our customers by:

- o Ensuring quality and timely delivery of product
- o Measuring and monitoring customer satisfaction
- o Establishing good relationships with suppliers and other interested parties
- o Ensuring employees are competent to perform the assigned tasks
- o Establishing and reviewing quality objectives and quality policy
- o Complying with all applicable legal and other requirements

President Sagar Joshi